

Below is a list of emergency or customer service contact information for different agencies. If information needs to be updated, please contact [hester@transportationchoices.org](mailto:hester@transportationchoices.org).

<b><u>Agency</u></b>	<b><u>Emergency or customer service contact information</u></b>		<b><u>Other reporting mechanisms</u></b>
<b>Asotin County PTBA</b>	Asotin County Public Transit Serving Clarkston, Washington  Monday – Friday, 8 am – 4 pm	(509) 758-3567	
	Lewiston Transit System Serving Lewiston, Idaho  Monday – Friday, 8 am – 5 pm	(208) 298-1340	
<b>Ben Franklin Transit</b>	Monday – Friday, 7 am – 6 pm	(509) 735-5100	
<b>C-TRAN</b>	Call Center  Monday – Friday, 5:15 am – 7 pm  Weekends: 8 am – 6 pm	General: (360) 695-0123  C-VAN: 360-695-8918  Washington Relay: 800-421-1220 (or 711 for cell phones only)	<a href="#">SafeWatch</a> audio and video surveillance  <a href="#">Field Supervisors</a>
<b>Central Transit - City of Ellensburg</b>		(509) 933-2287  Email <a href="mailto:transit@ci.ellensburg.wa.us">transit@ci.ellensburg.wa.us</a>	
<b>Clallam Transit System</b>	Monday – Friday, 9 - 4 pm	(360) 452-4511 1-800-858-3747	
<b>Columbia County Public Transportation</b>	Monday - Friday, 8 am - 5 pm	509-382-1647	

	Saturday, 8 am - 1 pm		
<b>Community Transit (Snohomish County)</b>	Monday - Friday, 6:30 am - 6:30 pm	(800) 562-1375, (425) 353-RIDE (7433), or TTY Relay: Dial 711	Service Ambassadors  <a href="#">Contact form</a>
<b>Everett Transit</b>	Monday - Friday, 7:30 am - 6:30 pm	425-257-7777 TTY: 711  Email: <a href="mailto:ETmail@everettwa.gov">ETmail@everettwa.gov</a>	<a href="#">Feedback form</a>
<b>Garfield County Transportation Authority</b>	Monday - Friday, 8:30 am - 4:00 pm	(509) 843-0200	<a href="#">Contact/Feedb ack form</a>
<b>Grant Transit Authority</b>	Multimodal Transit Center Lobby Hours Monday - Friday, 8 am – 4 pm  Fixed Route Hours of Operation Monday – Friday, 5:15 am - 8:25 pm	Please call 1-509-765-0898 or 1-800-406-9177 for the most current information	<a href="#">Contact/Feeba ck form</a>
<b>Grays Harbor Transportation Authority</b>	Monday - Friday, 9 am - 5 pm	(360) 532-2770	<a href="#">Customer Contact form</a>
<b>Intercity Transit (Thurston County)</b>	Daily: 7 am - 6 pm	360-786-1881  Outside of Thurston County: 1-800-287-634 8 TTY: 360-943-5211  Customerservice@inte rcitytransit.com	
<b>Island Transit</b>	Whidbey  Monday - Friday, 3:45 am - 7:50 pm	(360) 678-7771 TTY Relay: 711	<a href="#">Customer Service form</a>

	<p>Saturday-Sunday, 6:45 am - 7:00 pm</p> <p>Camano</p> <p>Monday - Friday, 5:45 am - 8:00 pm</p> <p>Saturday-Sunday, 7:30 am - 6:30 pm</p>		
<b>Jefferson Transit Authority</b>	<p>Monday – Friday, 8 am – 4:30 pm</p>	<p>1-360-385-4777 1-800-371-0497</p> <p>Email: <a href="mailto:Custserv@jeffersontransit.com">Custserv@jeffersontransit.com</a></p>	
<b>King County Metro</b>	<p>Metro Transit Police provides a 24/7 transit police assistance line. You can call them directly at 206-296-3311.</p>		<a href="#">Report harassment</a>
<b>Kitsap Transit</b>	<p>Monday–Friday, 6 am - 7 pm</p> <p>Saturday–Sunday, 8 am - 4 pm</p>	<p>800.501.RIDE (7433) 360.377.2877</p>	<a href="#">Contact form</a>
<b>Link Transit (Chelan and Douglas counties)</b>	<p>Monday - Friday. 6 am - 6 pm,</p> <p>Saturday, 8 am - 5 pm,</p> <p>Sunday, 9 am - 5 pm</p>	<p>509-662-1155</p> <p>email at guestservices@linktransit.com</p>	
<b>Mason Transit Authority</b>	<p>Monday – Friday, 8 am - 5 pm</p>	<p>360-427-5033</p>	<a href="#">Contact form</a>
<b>Pacific Transit</b>	<p>Monday - Friday, 8 am - 5 pm</p> <p>Saturday 9 am - 4:30 pm</p>	<p>Raymond-South Bend area (360) 875-9418</p> <p>Peninsula area (360) 642-9418</p>	

		Naselle area (360) 484-7418 TTD (800) 833-6388	
<b>Pierce Transit</b>	Monday – Friday, 6:30 am - 6:30 pm	253.581.8000  Call toll-free at 1.800.562.8109 WA Relay: 711	
<b>Pullman Transit</b>		(509) 332-6535	<a href="#">Contact form</a>
<b>RiverCities Transit (Cowlitz County)</b>	Monday – Friday, 8 am – 4:45 pm	360.442.5663 WA Relay: 711  800-833-6384	<a href="#">Contact form</a>
<b>Seattle Department of Transportation</b>	Monday - Friday, 8 am - 5 pm	(206) 684-7623  Email at: <a href="mailto:684-Road@seattle.gov">684-Road@seattle.gov</a>	
<b>Seattle Monorail Services</b>		(206) 905-2620	<a href="#">Contact form</a>
<b>Selah, City of</b>	Monday – Friday; 8 am – 5 pm	(509) 619-1639	
<b>Skagit Transit</b>		360-757-4433 877-584-7528  <a href="mailto:custserv@skagittransit.org">custserv@skagittransit.org</a>	
<b>Sound Transit (Snohomish, King, Pierce counties)</b>	Press the emergency intercom button on the train or platform for help at any time.  Sound Transit Security Call or text: 206-398-5268  Sound Transit Police (King County Sheriff) Customer service non-emergency: 206-903-7676		

		Uniform Patrol Response, or after hours: 206-296-3311	
<b>Spokane Transit Authority</b>	Monday-Saturday, 7 am - 7 pm  Sunday & Holidays: 8 am - 6 pm	509-328-RIDE (7433)	<a href="#">Contact form</a>
<b>TranGo (Okanogan County Transit Authority)</b>	Monday - Friday, 8 am – 5 pm	(509) 557-6177  <a href="mailto:admin@okanogantransit.com">admin@okanogantransit.com</a>	
<b>Twin Transit</b>	Monday - Friday, 8 am - 4 pm	360-330-2072  <a href="mailto:Info@TwinTransit.org">Info@TwinTransit.org</a>	
<b>Union Gap, City of</b>		509.574.8000	
<b>Valley Transit (Walla Walla County)</b>		509.525.9140 or 711 for TTY users <a href="mailto:info@valleytransit.com">info@valleytransit.com</a>	<a href="#">Contact form</a>
<b>Whatcom Transportation Authority</b>	Monday-Friday, 5:45 am - 10:30 pm  Saturday 8:00 am - 10:30 pm  Sunday 9:00 am - 7:30 pm	(360) 676-7433  1-866-989-4287  <a href="mailto:customerservice@ridewta.com">customerservice@ridewta.com</a>	
<b>Yakima Transit</b>	Monday – Friday, 5:30 am - 6:30 pm  Saturday, 7:00 am - 6:30 pm  Sunday, 8:00 am - 4 pm	(509) 575-6175  <a href="mailto:asktransit@yakimawa.gov">asktransit@yakimawa.gov</a>  Comments/complaints: <a href="mailto:transit@yakimawa.gov">transit@yakimawa.gov</a>	